Compliance and Training Requirements

All new hires undergo compliance training. They are given a Speedy Recovery Compliance Manual and an Employee Handbook, in which they must read and sign.

Richard Grosvenor, the security and training officer conducts continuing education classes at least once a year to all employees. Every Continuing Education course includes, CFPB Compliance, Defensive Driving and Breach of the Peace. Upon completion the employee signs an affidavit that he/she has completed such training. Monthly meetings are performed with drivers/employees to address safety issues, changes in industry regulations and changes in company policy. In addition, Continued Education courses are taken through VTS once a month throughout the year by every employee.

All of Speedy Recovery Services agents must be CARS (Certified Asset Recovery Specialist) certified through RISC. Each agent must complete one continuing education course through RISC once a year in order to keep their CARS certification active. This is a requirement for continued employment with Speedy Recovery Services.